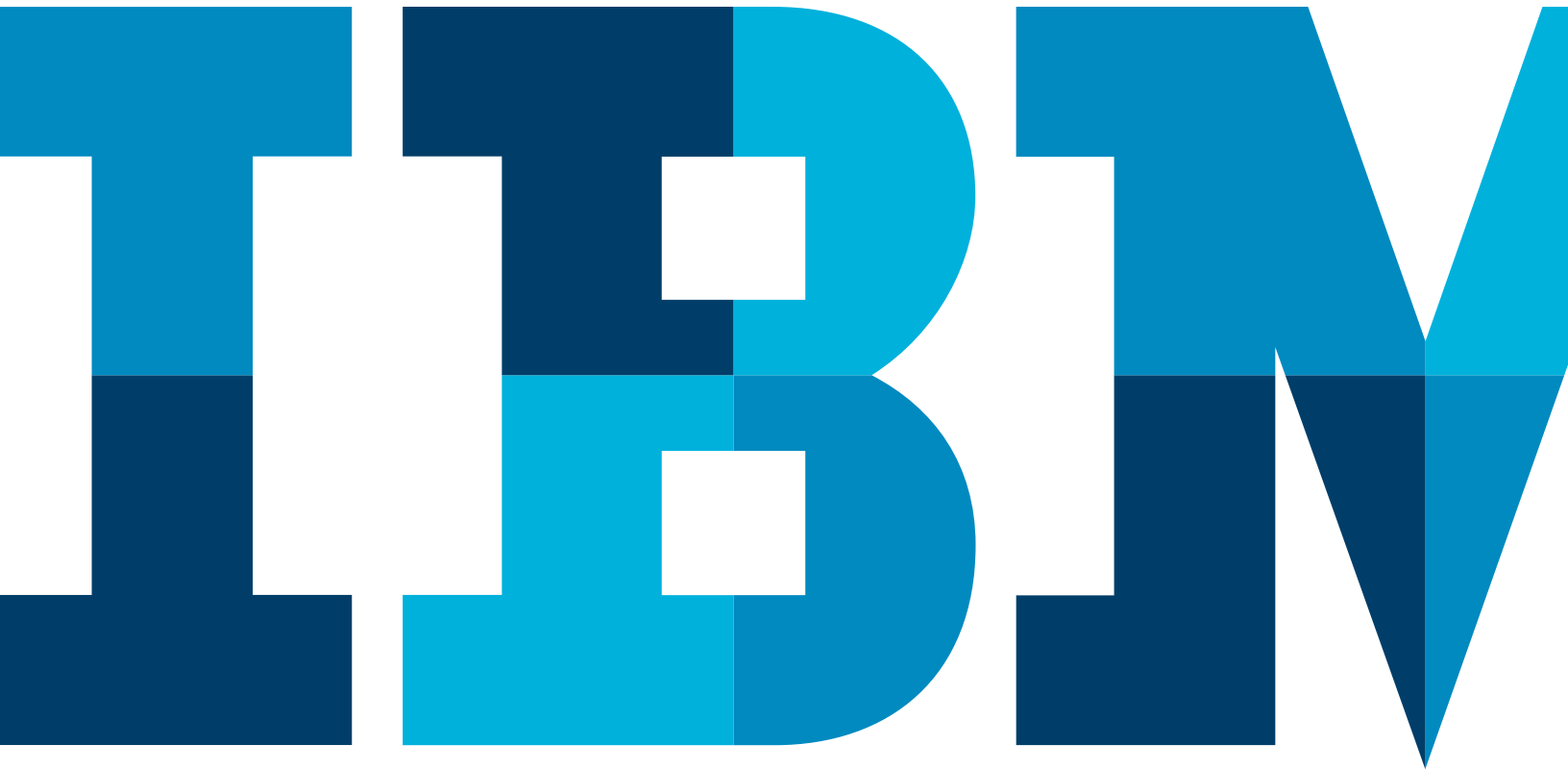


IBM Kenexa Assessments Solutions Brief and Catalog

Choosing the right person for the right job, and assessing traits, skills and fit for individuals, managers, and leaders is crucial to your success.



IBM Kenexa offers an expansive portfolio of assessments that assess personality traits, problem solving, learned skills, and job/organizational fit. Our assessments are designed for all levels of an organization, including individual contributors, managers, and leaders. IBM Kenexa Assess on Cloud is one of the industry's largest and most powerful global and mobile capable content solutions available in the marketplace today. IBM Kenexa Assessments provide you with industry-leading content and support to find quality candidates and maximize their performance.

At IBM Kenexa, we know that people differentiate great companies. We believe empowering companies to hire the right people yields the best business results. IBM Kenexa employs Ph.D. or licensed Industrial/Organizational (I/O) psychologists worldwide. Our deep expertise in behavioral science and data analytics provides clients with trusted solutions that will best move their critical business metrics and provide real business value. We offer 1,100 off-the-shelf assessments in more than 35 languages and administer 28 million assessments annually. To stay up-to-date with rapidly changing needs within the workplace, we proactively develop new content and maintain a formal scoring review schedule.

Features

This solution is a dynamic administration system that brings together our industry-leading content library, consulting expertise, and best-in-class technology to provide one of the most powerful solutions to help your organization find quality candidates and maximize their performance.

We offer responsive design, which automatically adjusts the display according to the user's screen size and allows for use of tablets and even phones where appropriate. Additionally, the system is accessible for vision impaired users employing screen readers.

IBM Kenexa Behavioral Assessments

- Accurate performance predictions for many types of positions by combining personality, situational judgement, reasoning ability, problem solving, and organizational cultural fit.
- Validated results from a content, construct and concurrent perspective to predict performance and potential for executive, professional, managerial, or hourly roles.
- A multiple-choice format and newer formats of simulation and computer-adaptive testing for job evaluation.
- Capacity and capability assessments including natural talent in a specific area, work style preferences, acquired experience, and a combination of cognition and knowledge; organizational fit assessments that measure fit in terms of company culture, values, and preferences for job characteristics; and onboarding assessments to help accelerate time-to-productivity of new hires and understand their learning styles.
- Each result includes a detailed candidate profile that reveals strengths and developmental needs as compared to the job evaluation; follow-up interview questions tailored to the role and the candidate's specific results; and a developmental guide which can be used for onboarding.
- Executive assessment process which offers a combination of online assessments, deep dive interview, and a customized case analysis.

IBM Kenexa Skills Assessments

- Validated assessments for clerical, software, call center, industrial, healthcare, financial, and technical job classifications to help your company identify and select the most talented candidates.
- Each report includes an overall percentage score, item-level detail, and level/topic statistics, including the following: how the test taker responded, time spent per item, proficiency level (basic, intermediate, and advanced), and grouping by topic to reveal the level of knowledge in a particular area.
- Microsoft Office assessments are simulations that allow candidates to perform the task using multiple ways to answer a question, such as short-cut keys, menus, and right-clicking.
- Real-world interactive assessments for typing, call center, data entry, and more result in greater reliability and validity.
- Skills assessments offer a fast, effective method for sifting through large talent pools to determine if an individual has the required knowledge and skills for a specific job and are suitable for numerous roles and industries in multiple languages.

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8 Financial

9 Healthcare

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11 Legal

12 Software

14 Technical

IBM Kenexa Behavioral Assessments Product Guide

Category

IBM Kenexa Behavioral Assessments

1. Job Fit Bank Teller
2. Job Fit Call Center
3. Job Fit Hospitality Associate
4. Job Fit Industrial Warehouse Worker
5. Job Fit Retail Associate
6. Job Fit Sales
7. Organizational Cultural Match
8. Custom Situational Judgment Test
9. Customer Service Indicator Assessment
10. Engagement Indicator Assessment
11. Teamwork Indicator Assessment
12. Performance Indicator Assessment: Customer Service, Engagement, Teamwork
13. CAT Logical Reasoning Test (LRT)
14. CAT Numerical Reasoning Test (NRT)
15. CAT Verbal Reasoning Test (VRT)
16. CAT Combined Reasoning Test
17. Sales Selector
18. Distribution Associate Selector
19. Hospitality Associate Selector
20. Nurse Selector
21. Inbound Call Center Selector
22. Outbound Call Center Selector
23. Service Associate Selector
24. Bank Teller Selector
25. Administrative Selector
26. Retail Associate Selector
27. Manager Selector
28. Restaurant Manager Selector
29. Call Center Manager Selector
30. Healthcare Manager Selector
31. Hotel Manager Selector
32. Sales Manager Selector
33. Retail Manager Selector
34. Motivation Questionnaire
35. Learning Styles Questionnaire
36. Onboarding Assessment
37. Occupational Personality Inventory (OPI)
38. Dynamic Personality Sift (DPS)
39. Leadership Behavioral Assessment
40. Leadership Preference

IBM Kenexa Skills Assessments by Category

Category	Skill Assessments	
Call Center	<ol style="list-style-type: none"> 1. AUS-NZ Call Centre Customer Service Survey 2. AUS-NZ Call Centre Inbound Sales Skills 3. AUS-NZ Call Centre Outbound Sales Skills 4. AUS-NZ Call Centre World Geography 5. Call Center 911 Operators 6. Call Center Advanced Spelling [audio] 7. Call Center Basic Spelling [audio] 8. Call Center Consumer Collections 9. Call Center Customer Service Scenarios 10. Call Center Customer Service Scenarios [audio] 11. Call Center Customer Service Survey 12. Call Center Data Entry [audio] 13. Call Center Environment [audio] 14. Call Center German-English Bilingual [audio] 15. Call Center Inbound Sales Skills 16. Call Center Italian-English Bilingual [audio] 17. Call Center Listening Skills [audio] 18. Call Center Math 19. Call Center Outbound Sales Skills 20. Call Center Portuguese-English Bilingual [audio] 21. Call Center Retention [audio] 22. Call Center Spanish-English Bilingual [audio] 23. Call Center Technical Support 24. Call Center Technical Support [audio] 25. Call Center Telephone Etiquette 26. Call Center U.S. Cities Spelling [audio] 27. Call Center U.S. Geographical Locations 28. Call Center U.S. State Abbreviations [audio] 	<ol style="list-style-type: none"> 29. Call Center World Geography 30. Call Centre French Canadian-English Bilingual [audio] 31. Canadian Call Centre Data Entry [audio] 32. French Canadian Call Centre Customer Service Survey 33. French Canadian Call Centre Data Entry [audio] * 34. French Canadian Call Centre Listening Skills [audio] 35. French Canadian Call Centre Telephone Etiquette 36. German Call Center Data Entry [audio] * 37. German Call Center Listening Skills [audio] 38. Portuguese Call Center Data Entry [audio] 39. Portuguese Call Center Listening Skills [audio] 40. Spanish Call Center Customer Service Scenarios [audio] 41. Spanish Call Center Customer Service Survey 42. Spanish Call Center Listening Skills [audio] 43. Spanish Call Center Telephone Etiquette 44. U.K. Call Centre Customer Service Survey 45. U.K. Call Centre Data Entry [audio] 46. U.K. Call Centre Inbound Sales Skills 47. U.K. Call Centre Maths 48. U.K. Call Centre Outbound Sales Skills 49. U.K. Call Centre Telephone Etiquette 50. U.K. Call Centre Towns Spelling [audio] 51. U.K. Call Centre World Geography
Clerical/Professional	<ol style="list-style-type: none"> 1. Advanced Spelling 2. Algebra 3. Analytical Skills 4. AUS-NZ Advanced Spelling 5. AUS-NZ Analytical Skills 6. AUS-NZ Basic Computer Terminology 7. AUS-NZ Basic Office Skills 8. AUS-NZ Basic Office Skills [No Math] 9. AUS-NZ Basic Office Skills [No Verbal] 10. AUS-NZ Basic Reading Comprehension 11. AUS-NZ Basic Spelling 12. AUS-NZ Clerical Proofreading 13. AUS-NZ Computer Literacy 	<ol style="list-style-type: none"> 14. AUS-NZ Data Entry 10 Key [Onscreen] 15. AUS-NZ Data Entry 10 Key Quick Test [Onscreen] 16. AUS-NZ Data Entry Alpha Numeric [Onscreen] 17. AUS-NZ English as a Second Language 18. AUS-NZ Internet Basics 19. AUS-NZ Numeric Filing 20. AUS-NZ Office Grammar and Spelling 21. AUS-NZ Office Maths Skills 22. AUS-NZ Shorthand 23. AUS-NZ Typing - General [1 Minute Onscreen]

	<p>24. AUS-NZ Typing - General [3 Minutes Onscreen]</p> <p>25. AUS-NZ Typing - General [5 Minutes Onscreen]</p> <p>26. AUS-NZ Vocabulary</p> <p>27. AUS-NZ Vocabulary - Homophone Usage</p> <p>28. Basic English - Images</p> <p>29. Basic Numeric Conversion</p> <p>30. Basic Office Skills</p> <p>31. Basic Office Skills [No Math]</p> <p>32. Basic Office Skills [No Verbal]</p> <p>33. Basic Reading Comprehension</p> <p>34. Basic Spelling</p> <p>35. Bookkeeping</p> <p>36. Business Etiquette</p> <p>37. Business Systems Analyst</p> <p>38. Business Writing</p> <p>39. Canadian Advanced Spelling</p> <p>40. Canadian Basic Spelling</p> <p>41. Canadian Cash Handling</p> <p>42. Canadian Cash Handling [No Pennies]</p> <p>43. Canadian Data Entry Alpha Numeric [Hardcopy - No French Characters]</p> <p>44. Canadian Data Entry Alpha Numeric [Hardcopy]</p> <p>45. Canadian Data Entry Alpha Numeric [Onscreen - No French Characters]</p> <p>46. Canadian Data Entry Alpha Numeric [Onscreen]</p> <p>47. Canadian Human Resources Basics</p> <p>48. Canadian Office Grammar and Spelling</p> <p>49. Canadian Typing - General [5 Minutes Hardcopy]</p> <p>50. Canadian Typing - General [5 Minutes Onscreen]</p> <p>51. Canadian Typing - General 2 [5 Minutes Hardcopy]</p> <p>52. Canadian Typing - General 2 [5 Minutes Onscreen]</p> <p>53. Canadian Typing - General 3 [5 Minutes Hardcopy]</p> <p>54. Canadian Typing - General 3 [5 Minutes Onscreen]</p> <p>55. Canadian Typing - General 4 [5 Minutes Hardcopy]</p> <p>56. Canadian Typing - General 4 [5 Minutes Onscreen]</p> <p>57. Cash Handling</p> <p>58. Clerical Proofreading</p> <p>59. Coding</p> <p>60. Comparison Skills</p> <p>61. Computer Literacy - Advanced</p> <p>62. Computer Literacy - Basic</p> <p>63. Customer Service Mindset Survey</p> <p>64. Data Entry 10 Key [Hardcopy]</p> <p>65. Data Entry 10 Key [Onscreen]</p>	<p>66. Data Entry 10 Key Quick Test [Hardcopy]</p> <p>67. Data Entry 10 Key Quick Test [Onscreen]</p> <p>68. Data Entry 10 Key With Decimals [Hardcopy]</p> <p>69. Data Entry 10 Key With Decimals [Onscreen]</p> <p>70. Data Entry Alpha Numeric [Hardcopy]</p> <p>71. Data Entry Alpha Numeric [Onscreen]</p> <p>72. Data Entry Check Number Database [Hardcopy]</p> <p>73. Data Entry Check Number Database [Onscreen]</p> <p>74. Data Entry Inventory Database [Hardcopy]</p> <p>75. Data Entry Inventory Database [Onscreen]</p> <p>76. Email Etiquette</p> <p>77. English as a Second Language</p> <p>78. Filing by Name</p> <p>79. Following Verbal Instructions [audio]</p> <p>80. Following Written Instructions</p> <p>81. French Canadian Advanced Spelling</p> <p>82. French Canadian Analytical Skills</p> <p>83. French Canadian Basic Office Skills</p> <p>84. French Canadian Basic Office Skills [No Math]</p> <p>85. French Canadian Basic Office Skills [No Verbal]</p> <p>86. French Canadian Basic Reading Comprehension</p> <p>87. French Canadian Basic Spelling</p> <p>88. French Canadian Cash Handling</p> <p>89. French Canadian Cash Handling [No Pennies]</p> <p>90. French Canadian Coding</p> <p>91. French Canadian Data Entry 10 Key [Onscreen]</p> <p>92. French Canadian Data Entry Alpha Numeric [Onscreen]</p> <p>93. French Canadian Data Entry Check Number Database [Onscreen]</p> <p>94. French Canadian Office Grammar and Spelling</p> <p>95. French Canadian Typing - General [5 Minutes Onscreen]</p> <p>96. French Canadian Typing - General 2 [5 Minutes Onscreen]</p> <p>97. French Canadian Typing - General 3 [5 Minutes Onscreen]</p> <p>98. French Canadian Typing - General 4 [5 Minutes Onscreen]</p> <p>99. French Canadian Writing Sample - Customer Service</p> <p>100. French Canadian Writing Sample - Email</p>
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<p>101. French Canadian Writing Sample - Thank You Letter</p> <p>102. French-English Bilingual</p> <p>103. French-English Bilingual (Intermediate)</p> <p>104. German Basic Office Skills</p> <p>105. German Basic Office Skills [No Math]</p> <p>106. German Basic Office Skills [No Verbal]</p> <p>107. German Data Entry 10 Key [Hardcopy]</p> <p>108. German Data Entry 10 Key [Onscreen]</p> <p>109. German Data Entry Alpha Numeric [Hardcopy]</p> <p>110. German Data Entry Alpha Numeric [Onscreen]</p> <p>111. German-English Bilingual</p> <p>112. Haitian Creole-English Bilingual</p> <p>113. Healthcare Benefits Knowledge</p> <p>114. Human Resources Basics</p> <p>115. Human Resources Benefits Knowledge</p> <p>116. Internet Basics</p> <p>117. Internet Research Skills</p> <p>118. Interviewing and Hiring Concepts</p> <p>119. Italian-English Bilingual</p> <p>120. Listening Skills [audio]</p> <p>121. Logical Reasoning - Classifying</p> <p>122. Logical Reasoning - Decision Making</p> <p>123. Logical Reasoning - Drawing Conclusions</p> <p>124. Mailroom Management Skills</p> <p>125. Marketing Fundamentals</p> <p>126. Matching - Addresses</p> <p>127. Matching - Images</p> <p>128. Matching - Passage</p> <p>129. Math Word Problems</p> <p>130. Numeric Filing</p> <p>131. Numeric Proofreading</p> <p>132. Office Abbreviations</p> <p>133. Office Filing Skills</p> <p>134. Office Grammar and Spelling</p> <p>135. Office Management Skills</p> <p>136. Office Math Skills</p> <p>137. Office Reasoning Sample - People Management</p> <p>138. Office Reasoning Sample - Problem Solving</p> <p>139. Office Reasoning Sample - Project Event Planning</p> <p>140. Office Reasoning Sample - Project Time Management</p> <p>141. Office Telephone Etiquette</p> <p>142. PeopleSoft HRMS</p> <p>143. Portuguese Basic Office Skills</p> <p>144. Portuguese Basic Office Skills [No Math]</p> <p>145. Portuguese Basic Office Skills [No Verbal]</p> <p>146. Portuguese Data Entry Alpha Numeric [Hardcopy]</p> <p>147. Portuguese Data Entry Alpha Numeric [Onscreen]</p>	<p>148. Portuguese Office Grammar and Spelling</p> <p>149. Portuguese-English Bilingual</p> <p>150. Project Management for IT Professionals</p> <p>151. Project Management Fundamentals</p> <p>152. Proofreader Marks</p> <p>153. Punctuation</p> <p>154. Reading Comprehension</p> <p>155. Recruiting Fundamentals</p> <p>156. Sales Concepts</p> <p>157. SAS 9 - Data Analyst</p> <p>158. Shorthand</p> <p>159. Software Quality Assurance</p> <p>160. Software Testing</p> <p>161. South African Data Entry Alpha Numeric [Onscreen]</p> <p>162. South African Human Resources Basics</p> <p>163. Spanish Analytical Skills</p> <p>164. Spanish Basic Office Skills</p> <p>165. Spanish Basic Office Skills [No Math]</p> <p>166. Spanish Basic Office Skills [No Verbal]</p> <p>167. Spanish Basic Reading Comprehension</p> <p>168. Spanish Matching - Images</p> <p>169. Spanish Office Grammar and Spelling</p> <p>170. Spanish Writing Sample - Customer Service</p> <p>171. Spanish Writing Sample - Email</p> <p>172. Spanish-English Bilingual</p> <p>173. Technical Terminology</p> <p>174. Translation Sample - English to French</p> <p>175. Translation Sample - English to Italian</p> <p>176. Translation Sample - English to Spanish</p> <p>177. Translation Sample - French Canadian to English</p> <p>178. Translation Sample - Italian to English</p> <p>179. Translation Sample - Spanish to English</p> <p>180. Typing - General [1 Minute Hardcopy]</p> <p>181. Typing - General [1 Minute Onscreen]</p> <p>182. Typing - General [3 Minutes Hardcopy]</p> <p>183. Typing - General [3 Minutes Onscreen]</p> <p>184. Typing - General [5 Minutes Hardcopy]</p> <p>185. Typing - General [5 Minutes Onscreen]</p> <p>186. U.K. Advanced Spelling</p> <p>187. U.K. Analytical Skills</p> <p>188. U.K. Basic Computer Terminology</p> <p>189. U.K. Basic Office Skills</p> <p>190. U.K. Basic Office Skills [No Math]</p> <p>191. U.K. Basic Office Skills [No Verbal]</p> <p>192. U.K. Basic Reading Comprehension</p> <p>193. U.K. Basic Spelling</p> <p>194. U.K. Bookkeeping</p> <p>195. U.K. Business Writing</p> <p>196. U.K. Clerical Proofreading</p> <p>197. U.K. Coding</p> <p>198. U.K. Computer Literacy</p> <p>199. U.K. Data Entry 10 Key [Hardcopy]</p> <p>200. U.K. Data Entry 10 Key [Onscreen]</p>
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	<p>201. U.K. Data Entry 10 Key Quick Test [Hardcopy]</p> <p>202. U.K. Data Entry 10 Key Quick Test [Onscreen]</p> <p>203. U.K. Data Entry 10 Key With Decimals [Hardcopy]</p> <p>204. U.K. Data Entry 10 Key With Decimals [Onscreen]</p> <p>205. U.K. Data Entry Alpha Numeric [Hardcopy]</p> <p>206. U.K. Data Entry Alpha Numeric [Onscreen]</p> <p>207. U.K. English as a Second Language</p> <p>208. U.K. Internet Basics</p> <p>209. U.K. Matching - Images</p> <p>210. U.K. Maths Word Problems</p> <p>211. U.K. Numeric Filing</p> <p>212. U.K. Numeric Proofreading</p> <p>213. U.K. Office Grammar and Spelling</p> <p>214. U.K. Office Maths Skills</p> <p>215. U.K. Sales Concepts</p> <p>216. U.K. Shorthand</p> <p>217. U.K. Towns Spelling</p> <p>218. U.K. Typing - General [1 Minute Hardcopy]</p> <p>219. U.K. Typing - General [1 Minute Onscreen]</p> <p>220. U.K. Typing - General [3 Minute Hardcopy]</p> <p>221. U.K. Typing - General [3 Minute Onscreen]</p> <p>222. U.K. Vocabulary</p> <p>223. U.K. Vocabulary - Homophone Usage</p>	<p>224. U.K. Writing Sample - Advertising/Marketing</p> <p>225. U.K. Writing Sample - Collection Letter</p> <p>226. U.K. Writing Sample - Customer Service</p> <p>227. U.K. Writing Sample - Email</p> <p>228. U.K. Writing Sample - Market Research</p> <p>229. U.K. Writing Sample - Persuasive</p> <p>230. U.K. Writing Sample - Sales Correspondence</p> <p>231. U.K. Writing Sample - Technical Writing</p> <p>232. U.K. Writing Sample - Thank You Letter</p> <p>233. U.S. Cities Spelling</p> <p>234. Vocabulary</p> <p>235. Vocabulary - Homonym Usage</p> <p>236. World Cities/Countries Spelling</p> <p>237. Writing Sample - Advertising/Marketing</p> <p>238. Writing Sample - Collection Letter</p> <p>239. Writing Sample - Customer Service</p> <p>240. Writing Sample - Email</p> <p>241. Writing Sample - Market Research</p> <p>242. Writing Sample - Persuasive</p> <p>243. Writing Sample - Sales Correspondence</p> <p>244. Writing Sample - Social Media (Blog)</p> <p>245. Writing Sample - Technical Writing [List Form]</p> <p>246. Writing Sample - Technical Writing [Paragraph Form]</p> <p>247. Writing Sample - Thank You Letter</p>
Financial	<p>1. Accounting Terminology - Advanced</p> <p>2. Accounting Terminology - Basic</p> <p>3. Accounts Payable</p> <p>4. Accounts Receivable</p> <p>5. ADP - Payroll</p> <p>6. Advanced Accounting</p> <p>7. Auditing</p> <p>8. AUS Bookkeeping</p> <p>9. AUS-NZ Accounts Payable</p> <p>10. AUS-NZ Accounts Receivable</p> <p>11. AUS-NZ Advanced Accounting</p> <p>12. AUS-NZ General Accounting</p> <p>13. AUS-NZ MYOB Accounting Plus</p> <p>14. AUS-NZ SAP for Users</p> <p>15. Bank Teller Skills</p> <p>16. Basic Bank Teller Skills</p> <p>17. Bookkeeping - Professional</p> <p>18. Budget Aide Skills</p> <p>19. Budget Officer Skills</p> <p>20. Business Income Tax</p> <p>21. BusinessObjects 5 - Client</p> <p>22. Canadian Accounts Payable</p> <p>23. Canadian Accounts Receivable</p>	<p>24. Canadian Advanced Accounting</p> <p>25. Canadian Bookkeeping - Professional</p> <p>26. Canadian General Accounting</p> <p>27. Canadian Payroll</p> <p>28. Casualty Insurance - Automobile</p> <p>29. Commercial Banking Knowledge</p> <p>30. Commercial Collections</p> <p>31. Commercial Insurance Knowledge</p> <p>32. Corporate Tax Accounting</p> <p>33. Cost Accounting</p> <p>34. Credit Analyst</p> <p>35. Credit Management</p> <p>36. Financial Analysis</p> <p>37. Financial Management</p> <p>38. Financial Math</p> <p>39. Financial Spelling</p> <p>40. Fixed Assets</p> <p>41. French Canadian Accounts Payable</p> <p>42. French Canadian Accounts Receivable</p> <p>43. French Canadian Advanced Accounting</p> <p>44. French Canadian Bookkeeping - Professional</p> <p>45. French Canadian General Accounting</p>

	<ul style="list-style-type: none"> 46. French Canadian Payroll 47. General Accounting 48. General Ledger Knowledge 49. Great Plains 50. Individual Income Tax 51. International Financial Reporting Standards 52. Investment Management: US Equities and Equities Products 53. JD Edwards 54. Loan Officer Skills 55. Loan Processing 56. Loan Underwriting Knowledge 57. MAS 90 - Bookkeeping 58. MYOB Accounting Plus 59. NZ Accounts Payable 60. NZ Accounts Receivable 61. NZ Advanced Accounting 62. NZ Bookkeeping 63. NZ MYOB Accounting Plus 64. NZ Payroll 65. NZ Payroll Clerk 66. NZ Payroll Management 67. NZ Taxation Advanced 68. NZ Taxation Basic-Intermediate 	<ul style="list-style-type: none"> 69. Partnership Tax Accounting 70. Payroll 71. Payroll Clerk 72. Payroll Management 73. PeopleSoft Financials 74. Property Insurance 75. Property Management 76. Purchasing Fundamentals 77. Reconciliation 78. Sage Line 50 79. Sage Line 50 v12 80. Sage MAS 90/200 81. SAP for Users 82. South African Payroll 83. Title Insurance Knowledge 84. U.K. Accounts Payable 85. U.K. Accounts Receivable 86. U.K. Advanced Accounting 87. U.K. Financial Analysis 88. U.K. Financial Maths 89. U.K. General Accounting 90. U.K. Payroll 91. U.K. Payroll Management 92. U.K. SAP for Users
Healthcare	<ul style="list-style-type: none"> 1. Age Appropriate Testing 2. AUS-NZ Medical Spelling 3. AUS-NZ Medical Terminology - General 4. Bloodborne Pathogens - Infection Control 5. Canadian Medical Spelling 6. Cultural Diversity 7. Dental Assistant 8. Dental Hygienist 9. Dosage Calculation 10. French Canadian Medical Spelling 11. French Canadian Medical Terminology - General 12. General Pharmaceutical Knowledge 13. HBV - Infection Control/Vaccination 14. Healthcare Industry Terminology 15. HIPAA - Clinical Staff 16. HIPAA Administration 17. JCAHO 18. LPN/LVN 19. Medical Assistant - Advanced 20. Medical Assistant - Basic 21. Medical Billing (CMS-1500) 22. Medical Billing (UB-04) 23. Medical Billing Knowledge 24. Medical Claims Processing 25. Medical Collections 26. Medical Office Personnel Skills 27. Medical Receptionists 28. Medical Records Coding [CPT] 	<ul style="list-style-type: none"> 29. Medical Records Coding [ICD-10] 30. Medical Records Coding [ICD-9] 31. Medical Records Legal Issues 32. Medical Spelling 33. Medical Terminal Digit Filing 34. Medical Terminology - Abbreviations 35. Medical Terminology - Cardiovascular System 36. Medical Terminology - Dental 37. Medical Terminology - ER 38. Medical Terminology - Gastrointestinal 39. Medical Terminology - General 40. Medical Terminology - Integumentary System 41. Medical Terminology - Musculoskeletal 42. Medical Terminology - Nervous System 43. Medical Terminology - Oncology 44. Medical Terminology - Ophthalmology 45. Medical Terminology - Pediatrics 46. Medical Terminology - Pharmacology 47. Medical Terminology - Prefixes/Suffixes/Combining Forms 48. Medical Terminology - Psychiatry 49. Medical Terminology - Radiology 50. Medical Terminology - Reproduction 51. Medical Terminology - Respiratory 52. Medical Terminology - Root Words 53. Nurse Practitioner 54. Nursing - Critical Care 55. Nursing - ER 56. Nursing - OR

	<ul style="list-style-type: none"> 57. Nursing Assistant 58. Occupational Therapy 59. OSHA 60. Pharmaceutical Terminology 61. Phlebotomy 62. Physical Therapy 63. Physician Assistant 64. Radiologic Technologist 65. Registered Nurse (RN) 66. Respiratory Therapy 67. Spanish Medical Terminology - General 	<ul style="list-style-type: none"> 68. Spanish OSHA 69. Surgical Technology 70. Typing - Medical [1 Minute Hardcopy] 71. Typing - Medical [1 Minute Onscreen] 72. Typing - Medical [3 Minutes Hardcopy] 73. Typing - Medical [3 Minutes Onscreen] 74. Typing - Medical [5 Minutes Hardcopy] 75. Typing - Medical [5 Minutes Onscreen] 76. U.K. Medical Spelling 77. U.K. Medical Terminology - General
Industrial	<ul style="list-style-type: none"> 1. Arithmetic 2. Assembly and Matching 3. AUS-NZ Basic Arithmetic 4. AUS-NZ Basic Industrial Skills 5. AUS-NZ Entry Level Industrial Skills 6. AutoCAD 2004 7. AutoCAD 2006 8. AutoCAD 2007 9. AutoCAD 2009 10. AutoCAD 2010 11. AutoCAD 2013 12. Basic Arithmetic 13. Basic CNC 14. Basic Electronics 15. Basic Industrial Math 16. Basic Industrial Skills 17. Basic Injection Molding Skills 18. Basic Reading Comprehension - Light Industrial 19. Basic Ruler Reading 20. Basic Warehouse Knowledge 21. Basic Wireless Communication 22. Blueprint Basics 23. Blueprint Reading 24. Canadian Pick/Pack 25. Class [A] Automotive Mechanics 26. Class [B] Automotive Mechanics 27. Class [C] Automotive Mechanics 28. Color Identification 29. Counting 30. Electrical Engineering: Electronics and Communications 31. Electrical Engineering: Power and Control 32. Electricians 33. Electronic Schematics 34. English Ruler Reading 35. Entry Level Industrial Skills 36. Finish Carpentry 37. Flooring Skills 38. Food Production 39. Forklift Operation 40. French Canadian Assembly and Matching 41. French Canadian Basic Industrial Math 	<ul style="list-style-type: none"> 42. French Canadian General Maintenance 43. French Canadian Pick/Pack 44. French Canadian Spatial Reasoning 45. French Canadian Workplace Hazardous Materials Information System (WHMIS) 46. General Maintenance 47. Hazardous Material Handling 48. Home Inspection Skills 49. HVAC 50. HVAC 51. Lathe Operator 52. Manufacturing Basics 53. Map Reading Skills 54. Masonry 55. Matching - Alphanumeric 56. Matching - Alphanumeric List 57. Matching - Digit Numeric 58. Matching - Digit Numeric List 59. Matching - Industrial Images 60. Matching - Numeric 61. Matching - Numeric List 62. Math and Reasoning Skills 63. Mechanical Engineering: Machine and Tool Design 64. Mechanical Engineering: Thermodynamics Fundamentals 65. Mechanical Reasoning 66. Metalworking Skills 67. Metric Ruler Reading 68. Micrometers and Calipers 69. Microstation V8i 70. Milling Machine 71. Pick/Pack 72. Plastic Fabrication Skills 73. PLC Programming 74. Plumbing Quality 75. Press Brake Operation 76. Print Reading - Construction 77. Print Reading - Electrical 78. Print Reading - Manufacturing 79. Product Packaging Skills 80. Quality Assurance Inspection 81. Resistor Color Code 82. Revit Architecture 2013 83. Rough Carpentry

	<ul style="list-style-type: none"> 84. Safety in the Workplace 85. Shipping and Receiving Clerk Skills 86. Shop Math 87. Soldering 88. SolidWorks 2006 89. SolidWorks 2012 90. Solidworks 2013 91. Spanish Arithmetic 92. Spanish Assembly and Matching 93. Spanish Basic Arithmetic 94. Spanish Basic Industrial Math 95. Spanish Basic Industrial Skills 96. Spanish Basic Warehouse Knowledge 97. Spanish Blueprint Basics 98. Spanish Counting 99. Spanish Entry Level Industrial Skills 100. Spanish Finish Carpentry 101. Spanish Forklift Operation 102. Spanish General Maintenance 103. Spanish Matching - Industrial Images 104. Spanish Math and Reasoning Skills 105. Spanish Mechanical Reasoning 106. Spanish Pick/Pack 107. Spanish Rough Carpentry 	<ul style="list-style-type: none"> 108. Spanish Safety in the Workplace 109. Spanish Shipping and Receiving Clerk Skills 110. Spanish Spatial Reasoning 111. Spatial Reasoning 112. Tools and Fasteners 113. U.K. Arithmetic 114. U.K. Basic Arithmetic 115. U.K. Basic Industrial Skills 116. U.K. Entry Level Industrial Skills 117. U.K. Matching - Alphanumeric 118. U.K. Matching - Digit Numeric 119. U.K. Matching - Numeric 120. Unit Conversion 121. Warehouse Safety and Inventory Management 122. Weights and Measures [Standard and Metric] 123. Welding 124. Wholesale Distribution Knowledge 125. Woodworking 126. Workplace Hazardous Materials Information System (WHMIS)
Legal	<ul style="list-style-type: none"> 1. AUS-NZ Legal Assistant 2. AUS-NZ Legal Spelling 3. AUS-NZ Legal Vocabulary 4. Basic Litigation Knowledge 5. Canadian Legal Assistant 6. Canadian Legal Spelling 7. Canadian Legal Vocabulary 8. Canadian Paralegal Skills 9. Concordance 10. Concordance 10 11. Court Reporting 12. EEOC Compliance 13. French Canadian Legal Spelling 14. French Canadian Legal Vocabulary 15. Legal Abbreviations 16. Legal Assistant 17. Legal Filing Skills 18. Legal Spelling 	<ul style="list-style-type: none"> 19. Legal Staff Skills 20. Legal Vocabulary 21. Paralegal Skills 22. Patent Prosecution 23. Sexual Harassment 24. Typing - Legal [1 Minute Hardcopy] 25. Typing - Legal [1 Minute Onscreen] 26. Typing - Legal [3 Minutes Hardcopy] 27. Typing - Legal [3 Minutes Onscreen] 28. Typing - Legal [5 Minutes Hardcopy] 29. Typing - Legal [5 Minutes Onscreen] 30. U.K. Basic Litigation Knowledge 31. U.K. Legal Spelling 32. U.K. Legal Spelling Short 33. U.K. Legal Staff Skills 34. U.K. Legal Vocabulary 35. U.K. Paralegal Skills

Software		
	1. ACCPAC Pro Series	46. French Canadian Microsoft PowerPoint 2007 - Normal User*
	2. Adobe Acrobat 7.0 Standard	47. French Canadian Microsoft PowerPoint 2007 - Power User*
	3. Adobe Acrobat 8.0 Standard	48. French Canadian Microsoft PowerPoint 2007 - Whole Test*
	4. Adobe Acrobat 9.0 Standard	49. French Canadian Microsoft PowerPoint 2010 - Normal User*
	5. Adobe Acrobat X	50. French Canadian Microsoft PowerPoint 2010 - Power User*
	6. Adobe Acrobat XI	51. French Canadian Microsoft PowerPoint 2010 - Whole Test*
	7. Adobe Flash CS3 Professional	52. French Canadian Microsoft PowerPoint 2013 - Normal User*
	8. Adobe Flash Professional CS5	53. French Canadian Microsoft PowerPoint 2013 - Power User*
	9. Adobe Flex 3	54. French Canadian Microsoft PowerPoint 2013 - Whole Test*
	10. Adobe Illustrator CS	55. French Canadian Microsoft Word 2007 - Normal User*
	11. Adobe Illustrator CS2	56. French Canadian Microsoft Word 2007 - Power User*
	12. Adobe Illustrator CS3	57. French Canadian Microsoft Word 2007 - Whole Test*
	13. Adobe Illustrator CS5	58. French Canadian Microsoft Word 2010 - Normal User*
	14. Adobe Illustrator CS6	59. French Canadian Microsoft Word 2010 - Power User*
	15. Adobe InDesign CS	60. French Canadian Microsoft Word 2010 - Whole Test*
	16. Adobe InDesign CS2	61. French Canadian Microsoft Word 2013 - Normal User*
	17. Adobe InDesign CS3	62. French Canadian Microsoft Word 2013 - Power User*
	18. Adobe InDesign CS4	63. French Canadian Microsoft Word 2013 - Whole Test*
	19. Adobe InDesign CS5	64. Legal MacPac 2000
	20. Adobe InDesign CS6	65. Lotus Notes 4.5 for Users
	21. Adobe PageMaker 7	66. Lotus Notes 5.0 for Users
	22. Adobe Photoshop CS	67. Lotus Notes 6.5 for Users
	23. Adobe Photoshop CS2	68. Lotus Notes 8.5 for Users
	24. Adobe Photoshop CS3	69. Macintosh Basics OS 9
	25. Adobe Photoshop CS4	70. Medisoft
	26. Adobe Photoshop CS5	71. Microsoft Access 2007
	27. Adobe Photoshop CS6	72. Microsoft Access 2010
	28. Corel WordPerfect X6	73. Microsoft Access 2013
	29. Desktop Publishing Theory Skills	74. Microsoft Access 2016*
	30. FileMaker Pro 6	75. Microsoft Excel 2003 - Normal User
	31. French Canadian Microsoft Access 2007*	76. Microsoft Excel 2003 - Power User
	32. French Canadian Microsoft Access 2010*	77. Microsoft Excel 2003 - Whole Test
	33. French Canadian Microsoft Access 2013*	78. Microsoft Excel 2007 - Normal User
	34. French Canadian Microsoft Excel 2007 - Normal User	79. Microsoft Excel 2007 - Power User
	35. French Canadian Microsoft Excel 2007 - Power User	80. Microsoft Excel 2007 - Whole Test
	36. French Canadian Microsoft Excel 2007 - Whole Test	81. Microsoft Excel 2010 - Normal User
	37. French Canadian Microsoft Excel 2010 - Normal User	82. Microsoft Excel 2010 - Power User
	38. French Canadian Microsoft Excel 2010 - Power User	83. Microsoft Excel 2010 - Whole Test
	39. French Canadian Microsoft Excel 2010 - Whole Test	84. Microsoft Excel 2013 - Normal User
	40. French Canadian Microsoft Excel 2013 - Normal User	85. Microsoft Excel 2013 - Power User
	41. French Canadian Microsoft Excel 2013 - Power User	
	42. French Canadian Microsoft Excel 2013 - Whole Test	
	43. French Canadian Microsoft Outlook 2007*	
	44. French Canadian Microsoft Outlook 2010*	
	45. French Canadian Microsoft Outlook 2013*	

86. Microsoft Excel 2013 - Whole Test	132. Microsoft Word 2016 - Power User
87. Microsoft Excel 2016 - Normal User	133. Microsoft Word 2016 - Whole Test
88. Microsoft Excel 2016 - Power User	134. Peachtree 2007
89. Microsoft Excel 2016 - Whole Test	135. QuarkXPress 5 Advanced
90. Microsoft FrontPage 2003	136. QuarkXPress 5 Basics
91. Microsoft Internet Explorer 10.0	137. QuarkXPress 6
92. Microsoft Outlook 2007	138. QuarkXPress 9
93. Microsoft Outlook 2010	139. QuickBooks Pro 2006
94. Microsoft Outlook 2013	140. QuickBooks Pro 2007
95. Microsoft Outlook 2016	141. QuickBooks Pro 2008
96. Microsoft PowerPoint 2007 - Normal User	142. QuickBooks Pro 2009
97. Microsoft PowerPoint 2007 - Power User	143. QuickBooks Pro 2010
98. Microsoft PowerPoint 2007 - Whole Test	144. QuickBooks Pro 2011
99. Microsoft PowerPoint 2010 - Normal User	145. QuickBooks Pro 2012
100. Microsoft PowerPoint 2010 - Power User	146. QuickBooks Pro 2013
101. Microsoft PowerPoint 2010 - Whole Test	147. QuickBooks Pro 2013 v2
102. Microsoft PowerPoint 2013 - Normal User	148. QuickBooks Pro 2015
103. Microsoft PowerPoint 2013 - Power User	149. Quicken 2012
104. Microsoft PowerPoint 2013 - Whole Test	150. Quicken 2013
105. Microsoft PowerPoint 2016 - Normal User	151. Sage Peachtree Pro 2012
106. Microsoft PowerPoint 2016 - Power User	152. Sage Simply Accounting Pro 2012
107. Microsoft PowerPoint 2016 - Whole Test	153. Simply Accounting 2006
108. Microsoft Project 2000	154. Simply Accounting 2010
109. Microsoft Project 2003	155. Spanish Microsoft Excel 2010 - Normal User*
110. Microsoft Project 2007	156. Spanish Microsoft Excel 2010 - Power User*
111. Microsoft Project 2010 Professional	157. Spanish Microsoft Excel 2010 - Whole Test*
112. Microsoft Project 2013	158. Spanish Microsoft Outlook 2010*
113. Microsoft Publisher 2002	159. Spanish Microsoft PowerPoint 2010 - Normal User*
114. Microsoft Publisher 2007	160. Spanish Microsoft PowerPoint 2010 - Power User*
115. Microsoft Publisher 2010	161. Spanish Microsoft PowerPoint 2010 - Whole Test*
116. Microsoft Publisher 2013	162. Spanish Microsoft Word 2010 - Normal User*
117. Microsoft Windows 7	163. Spanish Microsoft Word 2010 - Power User*
118. Microsoft Windows XP	164. Spanish Microsoft Word 2010 - Whole Test*
119. Microsoft Word 2003 - Normal User	165. Summation iBlaze 3.0
120. Microsoft Word 2003 - Power User	166. U.K. Microsoft Access 2007*
121. Microsoft Word 2003 - Whole Test	167. U.K. Microsoft Access 2010*
122. Microsoft Word 2007 - Normal User	168. U.K. Microsoft Access 2013
123. Microsoft Word 2007 - Power User	169. U.K. Microsoft Excel 2007 - Normal User*
124. Microsoft Word 2007 - Whole Test	170. U.K. Microsoft Excel 2007 - Power User*
125. Microsoft Word 2010 - Normal User	171. U.K. Microsoft Excel 2007 - Whole Test*
126. Microsoft Word 2010 - Power User	172. U.K. Microsoft Excel 2010 - Normal User*
127. Microsoft Word 2010 - Whole Test	173. U.K. Microsoft Excel 2010 - Power User*
128. Microsoft Word 2013 - Normal User	174. U.K. Microsoft Excel 2010 - Whole Test*
129. Microsoft Word 2013 - Power User	175. U.K. Microsoft Excel 2013 - Normal User
130. Microsoft Word 2013 - Whole Test	
131. Microsoft Word 2016 - Normal User	

	<ul style="list-style-type: none"> 176. U.K. Microsoft Excel 2013 - Power User 177. U.K. Microsoft Excel 2013 - Whole Test 178. U.K. Microsoft Outlook 2007* 179. U.K. Microsoft Outlook 2010* 180. U.K. Microsoft Outlook 2013* 181. U.K. Microsoft PowerPoint 2007 - Normal User* 182. U.K. Microsoft PowerPoint 2007 - Power User* 183. U.K. Microsoft PowerPoint 2007 - Whole Test* 184. U.K. Microsoft PowerPoint 2010 - Normal User* 185. U.K. Microsoft PowerPoint 2010 - Power User* 186. U.K. Microsoft PowerPoint 2010 - Whole Test* 187. U.K. Microsoft PowerPoint 2013 - Normal User* 188. U.K. Microsoft PowerPoint 2013 - Power User* 	<ul style="list-style-type: none"> 189. U.K. Microsoft PowerPoint 2013 - Whole Test* 190. U.K. Microsoft Windows 7* 191. U.K. Microsoft Word 2007 - Normal User* 192. U.K. Microsoft Word 2007 - Power User* 193. U.K. Microsoft Word 2007 - Whole Test* 194. U.K. Microsoft Word 2010 - Normal User* 195. U.K. Microsoft Word 2010 - Power User* 196. U.K. Microsoft Word 2010 - Whole Test* 197. U.K. Microsoft Word 2013 - Normal User* 198. U.K. Microsoft Word 2013 - Power User* 199. U.K. Microsoft Word 2013 - Whole Test*
Technical	<ul style="list-style-type: none"> 1. .NET Framework 2.0 2. .NET Framework 3.0 3. .NET Framework 4.0 4. .NET Framework 4.5 5. .NET Programming - ASP 2.0 6. .NET Programming - ASP 3.5 7. .NET Programming - ASP 4.0 8. .NET Programming - ASP 4.5 9. .NET Programming - ASP 5.0 10. .NET Programming - C# 2.0 11. .NET Programming - C# 3.0 12. .NET Programming - C# 4.0 13. .NET Programming - C# 5.0 14. .NET Programming - MVC Framework (ASP 5) 15. ABAP/4 for SAP 16. ActionScript 3.0 17. Active Directory Domain Services 18. Active Server Pages 19. Adabas DBA 20. Adabas Natural 21. Adabas Programming 22. Adobe ColdFusion 10 23. Adobe ColdFusion 8 24. Adobe ColdFusion 9 25. Adobe Dreamweaver CS5 26. Adobe Dreamweaver CS6 27. Agile Software Development 28. AION Programming 29. AJAX 30. ANSI SQL 31. Apache Web Server 32. AS/400 Operations 33. Assembler 34. Assembler for IBM Mainframe 	<ul style="list-style-type: none"> 35. AUS-NZ Lotus Notes 5.0 for Developers 36. AUS-NZ Lotus Notes 5.0 for Users 37. BizTalk Server 2006 38. BizTalk Server 2010 39. Borland C++ Builder 40. BroadVision 41. BusinessObjects 5 - Designer 42. BusinessObjects XI Release 2 43. C Programming 44. C++ Programming 45. Cascading Style Sheets 46. Cascading Style Sheets 2.1 47. Cascading Style Sheets 3.1 48. Cascading Style Sheets 4.0 49. CGI Concepts 50. CICS/COBOL 51. Cisco Networking 52. Cisco Router 53. Citrix for Client Server Applications 54. Citrix MetaFrame 55. Citrix WinFrame 56. Clipper 57. Cloud Computing Core Concepts 58. COBOL 59. COBOL 400 60. COBOL II 61. Code Sample - ASP - File Operations 62. Code Sample - ASP.NET - Date/Time Operations 63. Code Sample - C Sharp - Date/Time Operations 64. Code Sample - C Sharp - File Operations

65. Code Sample - Java - Date/Time Operations	115. IMS
66. Code Sample - Java - File Operations	116. iNet+
67. Code Sample - JavaScript - Date/Time Operations	117. Informatica
68. Code Sample - JavaScript - File Operations	118. Informatica Cloud
69. Code Sample - VB Script - Date/Time Operations	119. Informix
70. Code Sample - VB.NET - Date/Time Operations	120. Internet Security
71. Code Sample - Visual Basic - Date/Time Operations	121. J2EE
72. Code Sample - Visual Basic - File Operations	122. J2SE
73. Cold Fusion 4	123. Java EE 6
74. Cold Fusion MX 6.1	124. Java EE 7
75. Cold Fusion Scripting and Development	125. Java Entry Level
76. ColdFusion MX 7	126. Java Hibernate 3.3
77. COM/DCOM Development in Delphi	127. Java Hibernate 4.3
78. COM/DCOM Development in Visual Basic	128. Java SE 6
79. Computer Technician Skills	129. Java SE 7
80. COOL: Gen	130. Java SE 7 Swing
81. CORBA	131. Java SE 8
82. Core Java	132. Java Server Pages
83. Crystal Reports 11.0	133. Java Servlets
84. Crystal Reports 14.1	134. Java Servlets 3.0
85. Crystal Reports 7.0	135. Java Swing
86. Crystal Reports 8.0	136. JavaScript
87. Crystal Reports 8.5 for Developers	137. JavaServer Faces (JSF) 2.0
88. Data Architecture	138. JCL
89. Data Mining Concepts	139. jQuery 1.7
90. Data Modeling Concepts	140. LAN Concepts
91. Data Warehousing Concepts	141. Linux Administration
92. DB2 5.x DBA	142. Loadrunner 11
93. DB2 Developer	143. LoadRunner 9
94. DB2 v.8 Mainframe DBA	144. Logical Reasoning - Deduction
95. DB2 v.8 UDB DBA	145. Logical Reasoning - Mathematical
96. Delphi 3	146. Lotus Domino 6 for Developers
97. Delphi 5	147. Lotus Notes 4.0 for Developers
98. DHTML	148. Lotus Notes 4.5 for Developers
99. DreamWeaver	149. Lotus Notes 5.0 for Developers
100. Dreamweaver 8	150. Lotus Notes Administration
101. E Commerce Concepts: Deployment	151. Macintosh Technician OS 9
102. EDI (Electronic Data Interchange)	152. Macintosh Technician OS X
103. Enterprise JavaBeans [EJB]	153. Macromedia Director MX 2004
104. Enterprise JavaBeans [EJB3]	154. Macromedia Flash 5
105. Ethernet Networking	155. Macromedia Flash MX 2004
106. FORTRAN 77/90	156. Macromedia Flash Professional 8
107. GroupWise 5.x	157. Microsoft Access 2000 for Developers
108. Gupta Centura	158. Microsoft Access 2002 for Developers
109. HTML 2.0/3.0	159. Microsoft Access 2003 for Developers
110. HTML 4.0	160. Microsoft Access 2007 for Developers
111. HTML 5.0	161. Microsoft Access 2013 for Developers
112. HTML Webmaster	162. Microsoft Dynamics GP 10
113. IBM AIX 5.1 Administrator	163. Microsoft Exchange Server 2000 Administration
114. IBM DB2 10.5	164. Microsoft Exchange Server 2003 Administration
	165. Microsoft Exchange Server 2007 Administration
	166. Microsoft Exchange Server 2010 Administration
	167. Microsoft Exchange Server 2013 Administration

168. Microsoft Exchange Server 5.5	206. Microsoft Windows XP Technical Skills
169. Microsoft Internet Information Server [IIS] 4.0	207. MVS
170. Microsoft Internet Information Services [IIS] 7.0	208. MySQL
171. Microsoft Office 2003 Help Desk	209. MySQL 5.7
172. Microsoft Office 2007 Help Desk	210. Netscape Webserver
173. Microsoft Office 2010 Help Desk	211. Network Administration
174. Microsoft Office 2013 Help Desk	212. Network Security
175. Microsoft Office SharePoint Server 2007	213. Network Virtualization
176. Microsoft Office XP Help Desk	214. Network-Attached Storage (NAS)
177. Microsoft SharePoint 2010 for Developers	215. Novell Directory Services
178. Microsoft SharePoint 2013 for Administrators	216. Novell NetWare 3.12
179. Microsoft SharePoint Server 2010 for Administrators	217. Novell NetWare 4.x
180. Microsoft Site Server 3.0	218. Novell NetWare 5.x
181. Microsoft Systems Management Server 2.0 [SMS]	219. Object Oriented Programming [OOP]
182. Microsoft Transaction Server	220. Object PAL 5.0
183. Microsoft Visio 2002	221. Objective-C 2.0
184. Microsoft Visio 2003	222. OLAP Concepts
185. Microsoft Visio 2007	223. Oracle 10g DBA
186. Microsoft Visio 2010	224. Oracle 10g for Developers
187. Microsoft Visio 2013	225. Oracle 11g Release 2 DBA
188. Microsoft Visual Studio 2010	226. Oracle 11g Release 2 for Developers
189. Microsoft Visual Studio 2015	227. Oracle 11i DBA
190. Microsoft Windows 2000 Data Center Administration	228. Oracle 12c DBA
191. Microsoft Windows 2000 Professional Installation	229. Oracle 12c for Developers
192. Microsoft Windows 2000 Server Administration	230. Oracle 7.3 DBA
193. Microsoft Windows 2000 Server Installation	231. Oracle 7.3 Developer
194. Microsoft Windows 2000 Server Installation Procedures	232. Oracle 8 DBA
195. Microsoft Windows 2000 Technical Skills	233. Oracle 8 Developer
196. Microsoft Windows 2003 Server Administration	234. Oracle 8.i
197. Microsoft Windows 2003 Server Installation Procedures	235. Oracle 9i DBA
198. Microsoft Windows 2008 Server Administration	236. Oracle 9i for Developers
199. Microsoft Windows 2012 Server Administration	237. Oracle Applications DBA
200. Microsoft Windows 7 Technical Skills	238. Oracle Designer 2000
201. Microsoft Windows 8 Technical Skills	239. Oracle Developer 2000
202. Microsoft Windows NT 4.0 Server Administration	240. Oracle E-Business Suite R12 - Technical
203. Microsoft Windows NT 4.0 Server Installation	241. Oracle Essbase 11
204. Microsoft Windows NT 4.0 Workstation Installation	242. Oracle Financials 11
205. Microsoft Windows Vista Technical Skills	243. Oracle Forms 10g
	244. Paradox Application Language 4.0
	245. Pascal
	246. PeopleCode 8.5
	247. PeopleSoft 7 DBA
	248. PeopleSoft 7 Developer
	249. PeopleSoft 8 DBA
	250. PeopleSoft 8 Developer
	251. Peoplesoft 9 DBA
	252. PeopleSoft 9 Developer
	253. Perl 5
	254. Perl 6
	255. PHP 4
	256. PHP 5
	257. PHP 5.3
	258. PL/SQL
	259. PowerBuilder 10
	260. PowerBuilder 12.6
	261. PowerBuilder 4.0
	262. PowerBuilder 5.0

<p>263. PowerBuilder 6.0 264. PowerBuilder 8.0 265. Programming Concepts 266. Python 3.5 267. QuickTest Professional 9 268. Rational Rose 269. Relational Database Design [RDBMS] 270. RPG III 271. RPG IV [RPG ILE] 272. Ruby 1.8 273. Ruby 1.9 274. Ruby on Rails 3.0 275. SAP Database 276. SAS 6 - IT Professional 277. SAS 8.2 278. SAS 9.3 279. Service-Oriented Architecture 280. Siebel 7 281. Smalltalk 282. Solaris 10 Administrator 283. Spring Framework 2.5 284. Spring Framework 4.0 285. SPSS 286. SQA Robot 287. SQL Entry Level 288. SQL for Client-Server Applications 289. SQL for Desktop Applications 290. SQL Server 2000 DBA 291. SQL Server 2000 for Developers 292. SQL Server 2005 DBA 293. SQL Server 2005 for Developers 294. SQL Server 2008 DBA 295. SQL Server 2008 for Developers 296. SQL Server 2008 R2 Analysis Services 297. SQL Server 2008 Reporting Services 298. SQL Server 2012 DBA 299. SQL Server 2012 for Developers 300. SQL Server 2012 Integration Services 301. SQL Server 2012 Reporting Services 302. SQL Server 2014 DBA 303. SQL Server 2014 for Developers 304. SQL Server 2014 Integration Services 305. SQL Server 2014 Reporting Services 306. SQL Server 6.5 307. SQL Server 6.5 Developer 308. SQL Server 7.0 DBA 309. SQL Server 7.0 Developer 310. SQL Server Integration Services 311. SQL Server Reporting Services 312. Storage Area Network (SAN)</p>	<p>313. Sybase 11 314. Sybase 12 315. Sybase DBA 316. Sybase Developer 317. Technical Support - IT/Network 318. Technical Support Processes 319. Telecommunications 320. TestDirector 8.0 321. Transact SQL 322. U.K. Logical Reasoning - Deduction 323. U.K. Logical Reasoning - Mathematical 324. U.K. Lotus Notes 5.0 for Developers 325. U.K. Lotus Notes 5.0 for Users 326. UML 327. UNIX Administrator 328. UNIX Programming 329. UNIX Shell Programming 330. UNIX Users 331. VBScript 332. Visual Basic 2010 333. Visual Basic 4.0 334. Visual Basic 5.0 335. Visual Basic 6.0 336. Visual Basic 6.0 for Applications (VBA) 337. Visual Basic 9.0 338. Visual C++ 2010 339. Visual C++ 4.0 340. Visual C++ 6.0 341. Visual FoxPro 3.0 342. Visual FoxPro 6.0 343. Visual FoxPro 8.0 344. Visual Interdev 6.0 345. Visual J++ 1.1 346. Visual J++ 6.0 347. VMware ESX 4.1 348. VMware ESXi 6.0 349. VMware Workstation 11 350. VMware Workstation 7 351. WAN Architecture 352. Web Commerce Security 353. WebLogic Portal 7.0 354. WebLogic Server 12c 355. WebLogic Server 7.0 356. WebSphere 4.0 357. WebSphere Application Server 7 358. WebSphere MQ V5 359. WinRunner 6.02 360. WinRunner 7.6 361. Wireless Networking 362. XML</p>
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Somers, NY 10589

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